DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY COMPLETED (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING B. WING 445017 07/23/2012 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2848 SEVIERVILLE RD ASBURY PLACE AT MARYVILLE MARYVILLE, TN 37804 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) F 441 483.65 INFECTION CONTROL, PREVENT F 441 F 441 - Proper signage for SPREAD, LINENS SS=D isolation was placed by the The facility must establish and maintain an ADON on 7/23/12 for Resident Infection Control Program designed to provide a # 5, #7, and #8. safe, sanitary and comfortable environment and to help prevent the development and transmission of disease and infection. All rooms for residents (a) Infection Control Program requiring isolation were The facility must establish an Infection Control audited for proper isolation Program under which it -(1) Investigates, controls, and prevents infections signage by the ADON on in the facility; 7/24/12. (2) Decides what procedures, such as isolation, should be applied to an Individual resident; and (3) Maintains a record of incidents and corrective Under the Director of Nursing actions related to infections. supervision, the Education (b) Preventing Spread of Infection Coordinator conducted an in-(1) When the infection Control Program determines that a resident needs isolation to service for all staff, beginning prevent the spread of infection, the facility must 8/14/2012 and completed with isolate the resident. (2) The facility must prohibit employees with a all working staff 8/17/2012, on communicable disease or infected skin lesions proper protocol for infection from direct contact with residents or their food, if direct contact will transmit the disease. control and isolation (3) The facility must require staff to wash their precautions. hands after each direct resident contact for which hand washing is indicated by accepted professional practice. (c) Linens Personnel must handle, store, process and transport linens so as to prevent the spread of infection. LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE (XV) DATE TITLE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are discloseble 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are discloseble 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 446017		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
		B. WING			C 07/23/2012			
	ROVIDER OR SUPPLIER PLACE AT MARYV		·	26	EET ADDRESS, CITY, STATE, ZIP COE 48 SEVIERVILLE RD ARYVILLE, TN 37804			
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F 441	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL. REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 1 This REQUIREMENT is not met as evidenced by: Based on review of facility policy, medical record review, observation, and interview, the facility failed to implement isolation precautions to prevent the development and/or transmission of infection for three residents (#5, #7, #8) of nine sampled residents. The findings included: Review of facility policy titled "initiating Isolation" dated May 20, 2003, revealed, "Isolation precautions will be initiated when there is reason to believe that a resident has an infectious or communicable diseasenurse shall notify the resident's attending physician for appropriate Isolation instructionsenter the physician's ordershall remain in effect until discontinued by the attending physician or when criteria are metWhen Isolation precautions are implemented, the infection control coordinator or designee shallPost the appropriate Isolation notice on the room entrance door so that all personnel will be aware of isolation precautions" Review of facility policy titled "Infection Control Policies/Practices" dated June 26, 2002, revealed, "This facility's infection control policies and practices apply equally to all personnel, consultantsresidents, visitors, volunteer workers, and the general public alikeThe objectives of our infection control policies and practices areEstablish guidelines to follow in the implementation of Isolation precautions"		F	141	The Social worker re-ethe resident family meand visitors regarding compliance with the fainfection Control policiprocedures. Education families of residents # occurred on 7/13/12 a 8/7/12. Isolation precare discussed with families of the LPN and/or the Mithe orders are received. The Director of Nursin conduct random audit residents requiring iso assure proper placemea isolation signage and compliance with isolatinfection control proceived beginning the week of 8/13/2012. Audits will of 5 residents per weeks, then 5 residents month for 3 months.	embers ecilities les and n with 7 and #8 end autions nilles by D when d. s on lation to ent of lon and edures I consist k for 4		

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

FURM APPRUVEU OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER;	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED					
445017		B. Wil	iG		07/23/2012					
NAME OF PROVIDER OR SUPPLIER ASBURY PLACE AT MARYVILLE				STREET ADDRESS, CITY, STATE, ZIP CODE 2648 SEVIERVILLE RD MARYVILLE, TN 37804						
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			x	PROVIDER'S PLAN OF CORR (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AP DEFICIENCY)	(X5) COMPLETION DATE				
F 441	Medical record revidischarge summary 25, 2012 which revigrown a multi-drug sputum culture" In Nurse Practitioner 2012, revealed, "his bronchussputum pneumonia unless acinetobacter" Medical record revireadmitted to the fadiagnoses including and Pneumonia Medical record revisummary dated Mailler record revisummary dated Mailler record revisummary dated Mailler record review of a dated June 29, 2013 acinetobacter from pendinghold treasymptoms worsen Medical record revidated June 29, 2013 Respiratory and Coacinetobacter and review of a Result revealed, "Lower Form Description Trached Oropharyngeal Flot (Multiple Antibiotic Methicillin Resistantia)	ew revealed a hospital y, for resident #5, dated May ealed, "pneumoniahas resistant acinetobacter from Medical record review of a (NP) note dated June 29, story acinetobacter from pendinghold treatment for symptoms worsen in light of lew revealed Resident #5 was acility on June 27, 2012, with g Acute Respiratory Fallure lew of a hospital discharge ay 25, 2012, revealed, g grown a multi-drug resistant sputum culture" Medical Nurse Practitioner (NP) note 12, revealed, "history bronchussputum tment for pneumonia unless in light of acinetobacter" lew of a physician's order 12, revealed, "Isolate for ontact due to hx (history) + diarrhea." Medical record Form dated July 2, 2012, tespiratory CultureSpecimen al AspirateCulture ra Present 3+ Acinetobacter Resistant Organism)3+ nt Staphylococcus Aureus"	F	141	The results of the audits reviewed at the Quality Assurance Committee (E Administrator, Facilities Director maintenance ar housekeeping, MDS, Pharmacy, Social Service Medical Director, ADON Dining Services) meeting monthly for three (3) meeting monthly for three (3) meeting and policies or procedur be modified based on recommendations made appropriate.	oON, ad s, onths 2012 es will				

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING 446017 07/23/2012 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2848 SEVIERVILLE RD ASBURY PLACE AT MARYVILLE MARYVILLE, TN 37804 PROVIDER'S PLAN OF CORRECTION (XS) COMPLETION DATE SUMMARY STATEMENT OF DEFICIENCIES (X4) (D (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 441 Continued From page 3 F 441 revealed the resident in bed, a tracheotomy tube (to facilitate breathing) was used and a bio-hazard trash can and a regular trash can were in the resident's room. Continued observation revealed the door to the resident's room fully opened into the resident's room and a posted sign on the door (not visible from outside the resident's room) instructed visitors to see a nurse before entering the resident's room. Continued observation revealed an isolation cart across the hall from the resident's room. Interview with Licensed Practical Nurse (LPN) #1 on July 12, 2012, at 4:07 p.m., in the third floor day room, revealed isolation carts were placed on one side of the hall as a safety measure. Continued interview revealed staff had been inserviced regarding acinetobacter and instructed posting of isolation signs violated a resident's right to privacy. Interview with the Assistant Director of Nursing (ADON) on July 23, 2012, at 3:50 p.m., in the third floor family room, confirmed the facility failed to implement isolation precautions for Resident #5.

FORM CMS-2567(02-99) Previous Versions Obsolete

precautions..."

on July 12, 2012.

Resident #7 was admitted to the facility on September 1, 2010, with diagnoses including Urinary Tract Infection, Pneumonia, and Acute and Chronic Respiratory Failure and readmitted

July 12, 2012, on July 20, 2012, revealed, "...Isolation Yes Type: Acinetobacter - contact

Medical record review of Admission Orders dated

Event ID: 62TE11

Facility ID: TN0505

If continuation sheet Page 4 of 6

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED								
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STATEMENT OF DEFICIENCIES (X AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A BUILDING				(X3) DATE SURVEY COMPLETED	
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NAME OF F	PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CO	DE		
ASBURY PLACE AT MARYVILLE					2648 SEVIERVILLE RD MARYVILLE, TN 37804			
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F 441	Continued From pa	Continued From page 4		44	11			
	Observation on July revealed the reside was used, and and Continued observatorom (in the rooming without gloves or a outside the room in nurse before enterior linterview with LPN p.m., at the third flogown, gloves, and a before entering the mother was non-coprecautions. Interview with the A (ADON) on July 23 third floor family roo Director instructed continued until a reinfection. Continue facility failed to implied for Resident #7. Resident #8 was as 26, 2012, with diag Chronic Respirator Pseudomonas Pne July 11, 2012, reversided to the continued until a reinfection. Continued the continued until a reinfection. Continued facility failed to implied the continued until a reinfection. Continued the continue	y 20, 2012, at 3:15 p.m., nt in bed, a tracheotomy tube ther resident was in the room. tion revealed a visitor in the nate's side of the room) gown and a sign posted structed visitors to see a rig the room. #3 on July 20, 2012, at 3:23 for nurse's station, revealed a room and the resident's impliant with isolation assistant Director of Nursing 2012, at 3:50 p.m., in the com, revealed the Medical staff isolation precautions sident had no symptoms of d interview confirmed the dement isolation precautions dimitted to the facility on June noses including Acute and y Fallure, Quadriplegia, and eumonia.						

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 '	A. BUILDING		(XX) DATE SURVEY COMPLETED C		
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NAME OF PROVIDER OR SUPPLIER ASBURY PLACE AT MARYVILLE			•	STREET ADDRESS, CITY, STATE, ZIP CODE 2648 SEVIERVILLE RD MARYVILLE, TN 37804				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			iX	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP DEFIGIENCY)	COMPLETION DATE		
F 441	Hepatitis Panel reprevealed, "Reactin Non-reactive" Corresident had Hepation on July revealed the reside was used, and a ferof the resident's be revealed a sign possistors to check will room. Continued of did not wear gloves as she left the room Interview with LPN p.m., at the third flogown, gloves, and a before entering the Interview with the Ap.m., in the third flogom, in the third flogom.	ort dated July 5, 2012, ve Reference Range intinued review revealed the itis C. y 20, 2012, at 3:17 p.m., int in bed, a tracheotomy tube male (visitor) held the siderail d. Continued observation sted on the door instructed ith a nurse before entering the beservation revealed the female s or a gown, removed a mask in, and did not wash her hands. #3 on July 20, 2012, at 3:23 for nurse's station, revealed a mask were to be donned	F	441				